

# The Ten-Acre Wine Club

*'Hand-chosen, distinctive wines without the hassle'*

## Terms & Conditions

The Ten-Acre Wine Club is covered by Ten-Acre Wine's usual Terms and Conditions

We reserve the right to change or modify any of the current Terms & Conditions at any time. By joining the club or ordering any wine you are confirming that you are over the age of 18.

## Delivery

Our delivery service covers the entire mainland United Kingdom. Deliveries to Scotland will incur a delivery surcharge of £10. Deliveries to any other part of the UK will be quoted for at the time. Please contact us if you require delivery to one of these areas. We will endeavour to make all deliveries during the 3<sup>rd</sup> week of every month, this is subject to change without notice; if this is not convenient please let us know which delivery period is more convenient and will do our best to meet your request. Independent carriers are used for all deliveries. They will attempt to deliver the goods once and if delivery cannot be made the customer will be carded and arrangements must be made directly with them within 4 working days for a convenient delivery. If the delivery has not been successful within 7 days of contact, then the goods will be returned to our warehouse.

## Prices

All our prices are inclusive of VAT.

Our minimum purchase is 12 standard bottles (9 litres) of wine. If you wish to purchase more of the wine received in your previous selections these will be available to buy directly subject to remaining available. A special 5% Ten-Acre Wine Club discount may also apply to unmixed cases.

## Returns

We will provide a full refund of any wines that are faulty. This does not affect your statutory rights. Faulty bottles may be required to be returned to us and we will arrange this as necessary at your convenience.

## Breakages

If any bottles are damaged or broken the carrier will normally not deliver the case and a replacement case will be dispatched, at no additional cost, as soon as possible. We will keep you advised on the status of your order (If a breakage is found after delivery please contact us immediately and please, wherever possible retain the original packing)

## Cancellation

You may cancel membership of the Ten-Acre Wine Club at any time, we ask for two weeks notice and that all payments are up to date and any debts cleared.

Fax: 01992 523175 Call: 01992 618 017 E-mail: [sales@ten-acre.com](mailto:sales@ten-acre.com)

Ten-Acre Wines Ltd, Unit 21 Bassett Business Units, North Weald, Essex CM16 6AA

# Membership Form, Terms & Conditions

To receive regular deliveries of our hand chosen wines all you need to do is tick your preferences (below), add up the total and then either fill in the attached standing order or debit card authorisation form and return all to us; we will do the rest.

We are absolutely convinced that the monthly delivery of wine from Ten-Acre will become an event that you (and your friends...) will look forward to. Hassle-free quality.

**Frequency of delivery** ✓

Once a month	<input type="checkbox"/>
Once every two months	<input type="checkbox"/>

**Your wine preferences** ✓

12 Red	<input type="checkbox"/>
12 White	<input type="checkbox"/>
Our Selection	<input type="checkbox"/>

**Value of wines including delivery.**

£125	<input type="checkbox"/>
£200	<input type="checkbox"/>

- Deliveries to Scotland are subject to an additional £10 charge.

**PAYMENT METHOD**

**Credit/Debit Card Details**

<b>Name</b>	
<b>Address</b>	
<b>City</b>	
<b>Post Code</b>	
<b>Telephone number</b>	
<b>E-mail</b>	

**Card Details – Delta/Switch/Mastercard/Visa**

Expiry date                       /

Start Date                         /

Security Code                   

Name as on Card:

Please debit my \_\_\_\_\_ card as detailed above with the sum of £\_\_\_\_\_ on the \_\_\_\_\_ of each month/every other month starting on the \_\_\_\_\_ of \_\_\_\_\_

Signature \_\_\_\_\_

**STANDING ORDER INSTRUCTIONS**

<b>Regular Payments Form</b>	<b>Please tick</b>
I would like to set up a Standing Order	

**Customer Account Details**

Account Name:	
Sort Code:	
Account Number:	

**Beneficiary Details - *who do you want to pay?***

Beneficiary Name:	Ten-Acre Wines Limited
Sort Code:	20-36-16
Account Number:	20096539
Reference:	Ten-Acre Wine Club

**Payment Details**

Amount of first payment	£
Date of First Payment	
Date of Last Payment:	
Amount of Usual Payment	
Date of Usual Payment or please Continue until Further Notice:	
Frequency of Payment	
Monthly	
Bi-Monthly	

Customer Telephone Number:	
Date:	

TEN-ACRE  
WINES LIMITED

**Customer Signature(s):** \_\_\_\_\_